

Compliments October – December 2024

No	Date Received	Method Received	Record of Compliment
1	07/10/2024	Email	Firstly can we say a huge thank you for you and your teams support for our Experiences of End of Life & Palliative Care study in the East of England, we are thrilled with the response we have had...
2	09/10/2024	Meeting	I'm always impressed how much work you get done considering you're such a small team!
3	15/10/2024	Email	Your report was really comprehensive and well received. We were so grateful for your inputs and would be pleased to work with you again in the future.
4	31/10/2024	Signposting	Thank you for your humanity and professionalism. It is so rare to find both in one person.
5	04/11/2024	Signposting	Many thanks, you're a star! We need ALL staff like you in the NHS with the right attitude to this sort of work. Wish the NHS full and complete with staff like you who would go the extra mile to give correct information/ services to us patients.
6	07/11/2024	Signposting	Thank you so very much for your email, it is good to know there's someone willing to listen, reply and care for a change.
7	13/11/2024	Email	Thank you, this looks so good. Really appreciate all your support, it looks amazing.
8	14/11/2024	Meeting	Excellent work on the recent workshops re the international recruits project. xxx's input really improved the meetings and the outcomes.
9	14/11/2024	Email	Thank you xxx and the team at HwH for your continued support and excellent work in delivering the service to our residents, it is truly much appreciated.
10	14/11/2024	Meeting	...great work on the engagement with seldom heard voices including the refugee and international recruitment projects. Great work with the Drug & Alcohol and all the

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			other PH projects. I have received direct feedback from PH on your excellent performance
11	19/11/2024	Meeting	Really great team and it's wonderful to be supporting and be supported by you
12	19/11/2024	Signposting	Thank you for the information, it's much appreciated.
13	21/11/2024	Meeting	Healthwatch research is very small and a very high quality team that's punches above its weight and I'm always very impressed by the output in the reports and the amount of work and engagement.
14	26/11/2024	Meeting	Looks like a fantastic piece of research - very informative.
15	29/11/2024	Signposting	I wanted to take a moment to thank you sincerely for your recent response and the care you put into addressing my concerns. Your empathy and understanding of the difficulties I am experiencing make a real difference. Just knowing that someone like you is willing to listen and take action helps me feel less alone in this struggle.
16	02/12/2024	Meeting	Thank you for listening to our experiences and wanting to hear from us.
17	02/12/2024	Meeting	This is an excellent report, thank you.
18	11/12/2024	Signposting	Yes, 100% satisfied.
19	13/12/2024	Meeting	Thank you to Healthwatch for their brilliant work and an informative report and presentation this morning, we look forward to working with you in the future.
20	17/12/2024	Email	It has been lovely working with you this year - happy Christmas and new year to you both.
21	19/12/2024	Email	It has been a real pleasure working with yourself, xxxx, xxxx and xxxx over the past couple of years.