

Compliments January – March 2024

No	Date Received	Method Received	Record of Compliment
1	05/01/2024	Signposting	You are an angel. Such a kind young [person]. Thank you.
2	10/01/2024	Email	Thanks for the brilliant work you are doing. [Re our work in engaging with communities about NHS research]
3	12/01/2024	Email	You were very helpful when we were developing this idea and so I thought you might be interested in the outcome of the pilot study that completed late last year – it was a great success!
4	12/01/2024	Signposting	Thanks so much for your help!
5	16/01/2024	Email	Healthwatch was excellent [Re our work with HPFT on improving carers' experiences]
6	18/01/2024	Email	Thank you all so much again for your incredible support with this piece of work [Re our work with Public Health on Drug and Alcohol Services]
7	29/01/2024	Email	This is really useful, thanks for both the feedback and also for spending time with them.
8	31/01/2024	Email	Thanks for joining us at yesterday's YPAG meeting, your session was great and everyone got involved. [Re our workshop with University of Hertfordshire's Young Person's Advisory Group]
9	06/02/2024	Email	I'd forgotten how well you capture the voices and how powerful it is for me to read the comments – you can easily picture somebody saying those words. [Re our workshops exploring public views on NHS research]
10	07/02/2024	Email	Thank you again for a great session with the Herts YPAG last week and a useful meeting today – we look forward to working together again in the future. [Re our workshop with University of Hertfordshire's Young Person Advisory Group]

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11	08/02/2024	Email	As per usual... amazing! Thank you so much! [Re providing a contact to recruit volunteers]
12	08/02/2024	Signposting	Thank you for your response. I am so grateful to you for giving me these contacts to connect with. They are just what I was looking for.
13	09/02/2024	Signposting	Thank you so much [xxxx], it was really great to speak with you and understand what the next step for me would be.
14	15/02/2024	Email	It's been great to have such a fantastic partner in both of these projects, your support in both projects has been invaluable and helpful at every step of the way. [Re our support with the REND Programme and Connected Communities Events]
15	16/02/2024	Email	It's a very good survey, I hope I can see the results. [Re our survey looking at experiences of international staff]
16	16/02/2024	Email	I'm really glad you enjoyed the session last week. It was insightful to hear from the attendees. Thank you so much for these. [Research assistance]
17	19/02/2024	Email	Thank you so much for your time before, I'm sure that your explanation gave me the confidence to proceed. [Re providing advice about evaluation work]
18	22/02/2024	Email	Many thanks for this valuable report which I have read with interest. [Re our Sexual Health report]
19	22/02/2024	Email	Appreciate this evaluation. [Re our work on the Stevenage Evaluation report]
20	26/02/2024	Email	Many thanks for your detailed feedback, it's very helpful. [Interview feedback]
21	28/02/2024	Email	Thanks again for making this evening go so well, with some really great conversations and potential budding research champions in the making. [Re our workshop with Viewpoint on NHS research]

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22	05/03/2024	Email	Thank you for sharing this really insightful piece of work. [Re our Cervical Screenings Report]
23	05/03/2024	Email	Thank you for sharing this interesting and detailed report. This will be shared with the wider Cervical Screening team here in the region and will get back if there are any questions we may have. [Re our Cervical Screenings Report]
24	12/03/2024	Email	Thank you, I appreciate you taking the time to share this feedback with me, it is very helpful. [Interview feedback]
25	12/03/2024	Email	Thank you, that was an excellent presentation and very welcomed at board. Please pass on my thanks to the team. [Re presentation to Hertfordshire County Council Drugs and Alcohol Strategic Board]
26	13/03/2024	Signposting	This is really helpful, thank you so much!
27	18/03/2024	Signposting	Thanks for the info and for getting it done so quickly.
28	19/03/2024	Meeting	I've seen a complete step change to Healthwatch visibility, your programme of work feels connected to agendas that are happening right now and feels like it's addressing system change right now. I'm seeing more of Healthwatch and I'm seeing more stuff which I choose to open. It's really good, congratulations and keep up the good work.
29	26/03/2024	Email	Thank you very much, this is fantastic! I really appreciate it.
30	27/03/2024	Email	Thank you for all the work you have done – supporting, advocating and challenging on behalf of the communities across Hertfordshire. From my perspective I have hugely valued the focus you have brought on mental health and learning disabilities, and I have also valued the way you have approached things which I believe has brought people together to do the right thing, and to help us to continue on making services, care and outcomes better.