

Compliments April – June 2024

No	Date Received	Method Received	Record of Compliment
1	05/04/2024	Signposting	You deserve good feedback.
2	08/04/2024	Email	Really powerful insights and a fantastic piece of work to inform practice and engagement (Re our engagement on NHS research)
3	09/04/2024	Signposting	You have been so helpful, thank you. I called lots of people and you're the only one who's called me back, so I really appreciate you listening and talking to me. I feel a lot calmer now.
4	09/04/2024	Signposting	You've been so helpful, thank you.
5	09/04/2024	Email	You and the HwH team has been ace!
6	11/04/2024	Signposting	Thank you so much for the flyer and website.
7	12/04/2024	Email	You have a realistic and pragmatic approach with a compassionate nature which can be a tricky balance but you do it brilliantly.
8	22/04/2024	Email	I wanted firstly to offer positive feedback regarding Healthwatch meetings and the value in sharing intelligence, feedback regarding local services and the collaboration in addressing some of the concerns raised.
9	23/04/2024	Email	That's really helpful xxxx, many thanks. (Feedback re HCC ACS CQC Visit)
10	23/04/2024	Telephone	Thank you for a very professional interview.
11	24/04/2024	Email	Thank you for this and the great work to collate this, thank you for the hard work, some really interesting insights.
12	24/04/2024	Meeting	Another great piece of work by Healthwatch and explained really clearly in a way we can all understand.
13	24/04/2024	Meeting	Really interesting work, thank you.
14	24/04/2024	Email	Huge well done xxxx, you were absolutely brilliant and you should be really proud all that you've achieved. Please do pass on my thanks to all of the team too,

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			conscious it's a team effort too and you've all been amazing.
15	26/04/2024	Email	Thank you for your email – that is really helpful!
16	29/04/2024	Email	Just a short note to say thank you for organising and hosting the development day on Friday. I found it really worthwhile and enjoyable in helping to develop the co-production board further.
17	07/05/2024	Signposting	Thank you ever so much; I have a smile on my face speaking to you.
18	08/05/2024	Email	Thanks for your input with regard to the interviews for the ARC EoE Deputy Director role and is really pleased that you are able to contribute towards this before your retirement.
19	15/05/2024	Email	Many thanks for your very interesting and stimulating talk last night. We were all pleased to meet you and hope we'll see you again.
20	17/05/2024	Email	Brilliant recruitment of Trustees.
21	22/05/2024	Email	Thank you so much for your input to the panel discussion at the health and care analytics conference on Monday. The panel session was brilliant and added a really important dimension to the day. We are still gathering formal feedback but informal feedback on the day was all really positive. It was clear that people really valued the session.
22	22/05/2024	Email	I came across your organization as I was looking for stakeholders working on public health and social inequalities in the UK and I am impressed by your work! Your approach to giving patients a voice, making inequalities visible and thus contributing to a fairer healthcare system is remarkable.
23	23/05/2024	Signposting	You're the most helpful person I've spoken to so far.
24	31/05/2024	Email	xxxx has carried out the role brilliantly since 2015, after initially agreeing to do it on an interim basis!

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25	10/06/2024	Email	Thanks very much xxx for coming back to me so quickly
26	14/06/2024	Email	Thank you again for your support. It has been a real pleasure working with you.
27	20/06/2024	Signposting	Thank you for your prompt reply, I'm very impressed!
28	26/06/2024	Email	Thank you so much for getting this to me so quickly. I am absolutely blown away by the feedback - really fantastic! It will be so helpful to have this in the presentation.
29	26/06/2024	Meeting	I'd like to give special thanks to xxx for all [their] contributions over the past several years to the furthering of health & care research and the patient voice across the east of England region.