

Compliments July – September 2024

No	Date Received	Method Received	Record of Compliment
1	03/07/2024	Meeting	Thank you for all your contributions over the years.
2	03/07/2024	Meeting	Everyone I've spoken with about you has always said very positive things about your approach and the way you've represented the patient perspective.
3	10/07/2024	Email	Thank you xxxx, that is fantastic. (Re link and phone number corrections in an old article)
4	10/07/2024	Signposting	Thank you so much for the help.
5	15/07/2024	Email	Big thank you and for your support today xxxx.
6	17/07/2024	Email	I hope it (AGM) goes well - I'm sure it will - just been reading a superb Annual Report!
7	17/07/2024	Email	Thank you to Healthwatch who excellently presented the recent findings from a survey relating to internationally recruited staff to the 3 acute trusts in our NHS system.
8	18/07/2024	Email	Thank you for the invite to the AGM today – it was really interesting with some great presentations.
9	18/07/2024	Meeting	That was great, it went really well.
10	18/07/2024	Meeting	Excellent presentations, well done.
11	18/07/2024	Meeting	Well done!
12	23/07/2024	Meeting	Re the closure of St Elizabeth's - I really valued the input from Healthwatch Hertfordshire providing valuable insight from families as to how the process felt for them as well as holding us to account.
13	24/07/2024	Email	Thank you for the presentation and attending, it was really helpful and I am really looking forward to having HWH as part of the SQIG meetings and the value you can bring.
14	31/07/2024	Signposting	Thank you so much for getting back to us! Honestly just hearing from you helps.

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15	07/08/2024	Signposting	That's fantastic, thank you so much for calling and for all your reassurance. Helps me to know it's the right thing.
16	14/08/2024	Email	Thanks so much xxxx, we really do appreciate both the support and value Healthwatch's input into this all.
17	16/08/2024	Signposting	You've been brilliant.
18	21/08/2023	Email	It's been a pleasure working with you, thank you for facilitating this. It'll be very useful for the project to have the feedback.
19	22/08/2024	Email	Many thanks - always appreciate all you do for people in Hertfordshire and beyond.
20	23/08/2024	Signposting	We are immensely grateful for all the help and support you have given us over the years.
21	29/08/2024	Email	I have really enjoyed working with you.
22	29/08/2024	Email	I've now had the opportunity to review the CYP document which was a really fantastic read - thank you for making it so comprehensive and interesting xxxx.
23	02/09/2024	Signposting	I feel for anyone else who is going through these problems and I am thankful for organisations like yours who are monitoring them.
24	03/09/2024	Email	Thank you so much for sending this report through to me. May I take this opportunity to thank you for all your efforts and support with this public engagement work. We really appreciate this support.
25	05/09/2024	Meeting	That was really insightful as a new starter in a research role, thank you xxxx!
26	23/09/2024	Email	This is fantastic, some really helpful themes to reflect on here and shape our understanding of how the service is delivered.